

Assessment of the needs of Kharkiv region residents

Data collection method: self-administered questionnaire via an online resource.

Data collection system: KoboToolbox

Target audience of the survey: people living in the Kharkiv region on the territory of Ukraine

Number of respondents: 1829 people

Field period of the study: 08.05.2025 - 08.06.2025

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1. Results of the survey in Kharkiv region

1.1 General information about the survey participants

The answers are presented in quantitative terms.

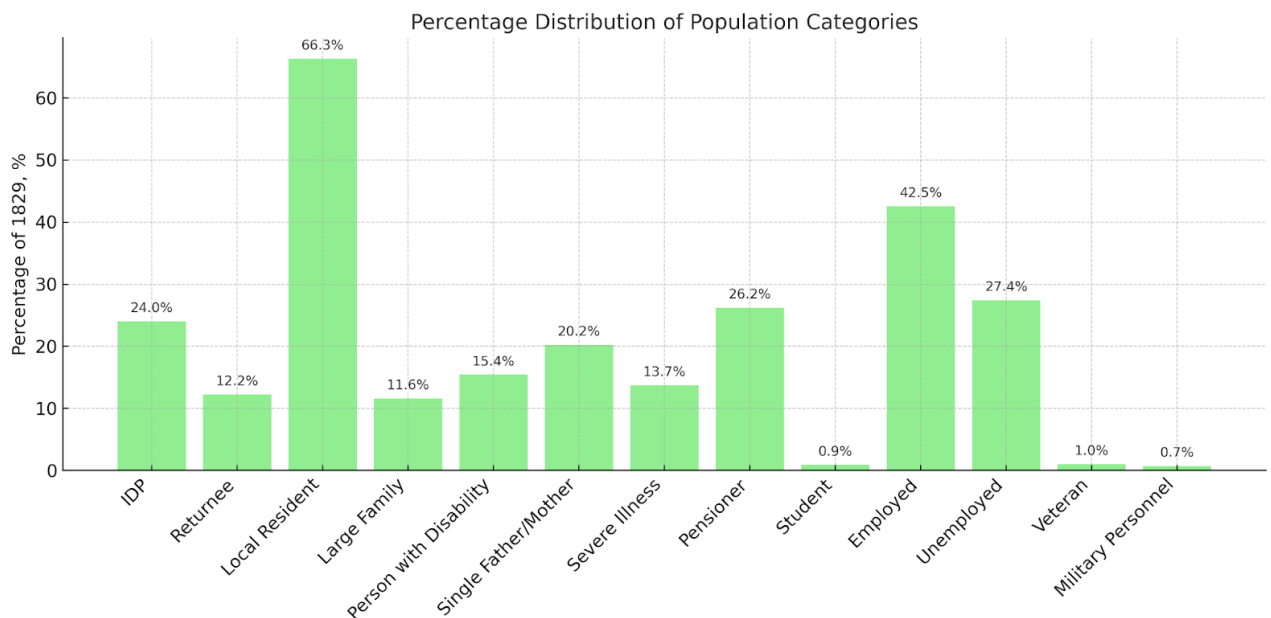
Percentages indicate the share of respondents from the total number, where 1829 is 100%.

The total number of respondents is 1829, of which 1620 (89%) are women and 209 (11%) are men.

Breakdown of survey participants by gender

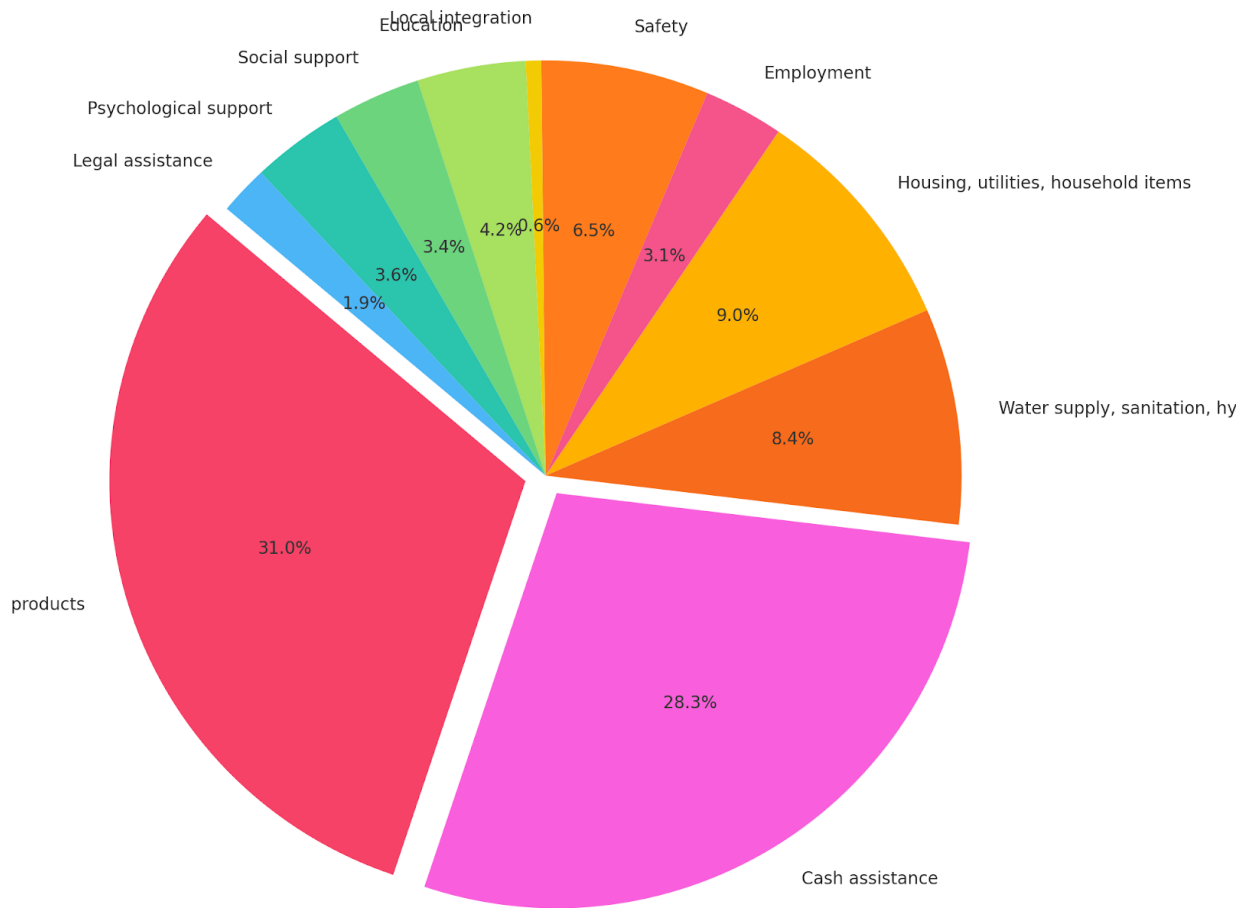
Kharkiv region	Women					Men.				
	0-17	18-35	36-59	60+	Overall.	0-17	18-35	36-59	60+	Overall.
		302	967	351	1620		26	102	81	209

Age group and status	Quantity.	%
Age.		
18-35	328	18 %
36-59	1069	58 %
60+	432	24 %
Status.		
IDP (Internally Displaced Person)	439	24 %
A person who has returned to the abandoned place of permanent residence	224	12.25 %
Local resident	1213	66.33 %
A person with a disability	282	15.42 %
A person with a serious illness	250	13.66 %
Mother/father/guardian of a large family	212	11.59 %
Single mother/father	370	20.23 %



2. Information about the general needs of Kharkiv region residents

2.1 Diagram of indicators of the level of needs among respondents in Kharkiv region



2.2 Detailed indicators of the level of need among respondents in Kharkiv region

Access to adequate housing, utilities and household goods	Answers.
Restoration of partially damaged housing (it is possible to live in it)	104
Restoration of completely damaged housing (no possibility to live in it)	11
Insufficient furniture in the room	77
Insufficient equipment of the premises with household appliances	84
Lack of Internet connection	23
Lack of mobile communication	9
Improper condition of common areas in apartment buildings (entrances, basements, stairwells, elevators, etc.)	49
Inadequate condition of adjacent territories in apartment buildings	26
Lack of firewood	127
Frequent power outages/absence of electricity	27
Frequent gas outages/absence of gas	13
Frequent water supply disconnections/absence	25

Frequent disconnections/absence of heat supply	11
Lack of garbage collection services	10
Clothing	187
Shoes	193
Household items (blankets, bedding, dishes, etc.)	181

Access to water supply, sanitation and hygiene products	Answers.
Drinking water, Hygiene products (soap, shampoo, feminine hygiene products, etc.), Laundry products (powder, soap, etc.)	192
Malfunction/absence of drainage system	28
Hygiene products (soap, shampoo, feminine hygiene products, etc.)	356
Laundry detergents (powder, soap, etc.)	353
Sewerage system failure/absence	34

Access to food	Answers.
Access to food	1524

Needs for multipurpose cash assistance	Answers.
Needs for multipurpose cash assistance	1392

Needs for legal assistance	Answers.
Legal assistance on housing, land and property issues	57
Assistance in preparing and conducting litigation	19
Legal assistance on housing, land and property issues , Drafting various legal documents (contracts, claims, applications, documents for registration, etc.)	31
Ensuring protection of client's interests in interaction with the authorities, tax and other state institutions	23
Advice and assistance in cases of divorce, adoption, termination of parental rights, etc.	8
Representation and defense in criminal cases	2
Advice and representation in employment, dismissal, and labor dispute resolution cases	9
Advice and assistance in cases of property, inheritance, transactions between individuals and legal entities, etc.	42

Needs for psychological support	Answers.
Individual psychological sessions	91
Group psychological sessions	28
Psychological assistance in difficult situations	64
Psychological rehabilitation	38
Developmental and psycho-correctional work	38
Psychological trainings	67
Psychological support for bereaved people	21

Needs for social support	Answers.
Social support	32
Social rehabilitation (restoration of social skills and contacts, increasing independence and quality of life, etc.)	45
Social support for people with disabilities	56
Social support for the elderly	79

Educational needs	Answers.
Improving the level of knowledge of schoolchildren	108
Providing individual educational (stationery) kits for children	101
Access to educational materials (textbooks, online resources)	33
Providing individual educational (stationery) kits for children	50
New training programs	40
Taking into account the individual characteristics of each child	42
Conditions for comfortable learning/stay of children with disabilities	14
High-quality online education	71
Civic education	20
Expanding the Ukrainian language learning program	30
Proper conditions in educational institutions/reconstruction of educational institutions (repairs, hot water, heating, etc.)	56
Shelters in educational institutions	113
Availability of school buses in rural areas	29
Professional development	32
Workshops for mastering new methods of work	30

Local integration (adaptation to social life in the new territorial community)	Answers.
Communities by age	12
Circles	14
Communities of interest	13
Religious communities	4
Public spaces for communication	10
Ukrainian language courses	10
Language courses in foreign languages	15
Fairs/festivals	9
Master classes	14
Other (Sports sections, physical activities)	2

The need for security	Answers.
Inadequate condition of shelters	198
Public warning systems	30
Additional lighting in public places	150
Other	16

Employment	Answers.
Employment assistance	27
Training for business	10
Training in the specialty	8
Training to change career guidance	16
Other	1

The format of the questionnaire allows one respondent to select several answer options in the sections and indicate their own options.

3. 3. Needs of respondents with children

3.1 Age groups and status of children in Kharkiv region

Number of people with children: 944

Age group and status	Quantity.	%
Age.		
0-5	453	24 %
6-10	588	29 %
11-14	576	28 %
15-17	378	19 %
Status.		
Half an orphan	54	2.7 %
People with disabilities	49	2.4 %
A child with special educational needs	28	1.4 %
A child from an IDP family	212	10.6 %
Child of a deceased ATO/JFO participant	8	0.4 %
Child of an ATO/JFO/JFO participant	89	4.4 %
No	512	25.6 %
Other	55	2.7 %

According to the responses received from **944** respondents, the total number of children aged 0-18 is **1995**.

3.2 Training format

Training format	Quantity.	%
Online	727	36.6 %
Offline	29	1.4 %
Mixed	51	2.5 %
Preschool institution	33	1.6 %
Not studying	100	5 %
Other	4	0.2 %

3.3 Main needs of respondents with children in Kharkiv oblast

Psychological support for children	
Individual psychological counseling	221
Group psychological counseling	170
Group family therapy	147
Psychological support in educational institutions	295
Psychological support in educational institutions, Art therapy (using creativity and music to support mental health)	255
Support for clergy	14
Speech therapist	187
Speech therapist - defectologist	99
Other	42

What is missing for quality leisure time \ extracurricular education, opportunities for recreation and self-development of your children	
Summer camps	422
Kindergartens and preschools	302
Christian camps	12
Educational extracurricular programs related to the challenges of war (mine safety, first aid, etc.)	94
Opportunities for sports activities	428
Master classes	279
Foreign language classes	407
Educational games and quests	312
Music, drawing, dance classes and more	350
Travel offers for unaccompanied children	231
Classes for children with special needs	53